CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT
www.edd.ca.gov

The CA State Employment Development Department (EDD) offers the following resources on their website:

- Unemployment Insurance Work Sharing Program
  https://www.edd.ca.gov/Unemployment/Work_Sharing_Program.htm

- Coronavirus FAQ's for Employers

- Coronavirus FAQ's for Workers
  https://edd.ca.gov/about_edd/coronavirus-2019/faqs.htm

- Coronavirus Additional Info for Workers
  https://edd.ca.gov/about_edd/coronavirus-2019.htm

The California State Labor & Workforce Development Agency provides:

- a chart of Benefits for Workers impacted by Coronavirus
  https://www.labor.ca.gov/coronavirus2019/#chart

- general resources for employers and workers affected by Coronavirus
  https://www.labor.ca.gov/coronavirus2019/

APPLICATION PROCEDURE: See information above. FEES/PAYMENT SOURCE: Not applicable.

5301 Whittier Blvd., 3rd Fl.
Los Angeles, CA 90022

SERVICE HOURS
Monday through Friday, 8:00am to 5:00pm. Online services are available Monday through Sunday, 24 hours per day.

800-480-3287 Service/Intake (Disability Insurance/Information Line)
800-815-9387 TDD (TTY direct for UIB - M-F, 8am to 12pm)
800-547-3506 Information (UIB Claims/Info Cantonese - M-F, 8am to 12pm)
800-547-2058 Information (UIB Claims/Info Vietnamese - M-F, 8am to 12pm)
866-303-0706 Information (UIB Claims/Info Mandarin - M-F, 8am to 12pm)
866-333-4606 Information Only (UI Automated Self-Service, 24 hours a day, English and Spanish)
800-229-6297 Service/Intake (Fraud Tip Hotline - M-F, 8am to 4:45pm)
800-563-2441 TDD (SDI)
800-445-1312 TDD (TTY Paid Family Leave)
800-300-5616 Service/Intake (UIB Claims/Info)
800-326-8937 Service/Intake (UIB Claims/Info)
877-238-4373 Service/Intake (Paid Family Leave Program)

APPLICATION PROCEDURE: See information above. FEES/PAYMENT SOURCE: Not applicable.

300 S. Spring St., Ste. 5704
Los Angeles, CA 90013-1265

916-845-6500 Service/Intake (Taxpayer Services Center from outside the U.S)
800-883-5910 Service/Intake (Tax Advocate Helpline)
800-868-4171 Service/Intake (Homeowners/Renters Assistance)
800-735-2922 Service/Intake (California Relay)
800-852-2753 Service/Intake (Corporations - Electronic Fund Transfers)
800-338-0505 Service/Intake (Automated Taxpayer Assistance Line)
800-852-5711 Service/Intake (Automated Taxpayer Assistance Line)
800-822-6268 TDD (Statewide Number)